

Innovations Wiltshire Limited

Innovations Wiltshire Limited - 20 Stratton Road

Inspection report

20 Stratton Road
Pewsey
Wiltshire
SN9 5DY

Tel: 01672564957

Date of inspection visit:
22 February 2022

Date of publication:
09 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Innovations Wiltshire Limited – 20 Stratton Road is a small home for up to three people with a learning disability. The home is in a residential area of Pewsey with a garden and parking. At the time of the inspection there were two people living at the service.

We found the following examples of good practice.

People and staff were cleaning the home regularly and for high contact areas such as handrails the cleaning frequency was increased. We found the home was clean throughout and smelt fresh.

People and staff were testing regularly for COVID-19 in line with government guidance. Any visitors coming into the home had to carry out a Lateral Flow Test (LFT) prior to gaining entry. Visitors had to wear appropriate personal protective equipment (PPE) and we observed staff wearing PPE in line with government guidance.

The provider had updated their infection prevention and control policy and provided staff with updated guidance on working safely as and when needed. People's individual risks for COVID-19 had been assessed and management plans put in place.

Staff had worked hard to help people maintain contact with friends and family during the pandemic and to keep people occupied. Staff made use of the internet and technology to help people stay connected.

The provider knew where to go for local advice on any matters relating to infection prevention and control.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Innovations Wiltshire Limited - 20 Stratton Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People were able to have visits from family members if they wished. They also were supported to go and visit their families in their homes when lockdown restrictions permitted.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.