

Voyage 1 Limited

Rhodlands

Inspection report

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rhodelands is a residential care home for seven people with learning disabilities, and/or autism and complex needs. There were seven people living at the home at the time of our inspection.

We found the following examples of good practice.

- The registered manager and staff were knowledgeable about best practice guidelines in relation to infection prevention and control.
- There was personal protective equipment (PPE) around the home for staff to use.
- Staff had received infection control training and were confident they knew how to put on and take off PPE in the right way.
- People and staff are responsible for cleaning the home. We saw the home was cleaned throughout the day in touch points were wiped regularly.
- Testing, when needed, was completed weekly for staff and monthly for people using the service.
- People were able to consent to the testing programme and vaccination programme.
- People's temperature was checked twice a day to ensure the early signs of illness could be identified.
- The provider had reviewed the latest guidance in relation to friends and relatives visiting the home, and systems were in place to accommodate visitors safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rhodelands

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 March and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.