

The Community of St Antony & St Elias

Priors Piece

Inspection report

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28 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Priors Piece is a small care home that provides accommodation, personal care and support to a maximum of four people who are experiencing severe and enduring mental health conditions. At the time of the inspection there were three people living at the service.

Cleaning schedules and procedures had been enhanced to include more frequent cleaning of touch points such as handrails and light switches. However, we found some aspects of the service did not appear clean. We discussed what we found with the registered and senior managers who provided assurance action would be taken to address these concerns

We found the following examples of good practice.

There was a clear system in place for visitors to ensure they followed the current guidance on the use of personal protective equipment (PPE) and social distancing. Visitors were asked to consent to a rapid COVID-19 test, have their temperature checked, wash their hands and complete a health declaration before they would be allowed to enter the building.

Staff had received additional training in infection prevention and control and the use of PPE

There were sufficient stocks of PPE available and staff were seen to be wearing PPE appropriately.

People and staff took part in regular COVID-19 'whole home' testing. People and staff who tested positive, followed national guidance and self-isolated for the required amount of time.

Risk assessments were completed for all people living at the service and additional measures put in place when people had been assessed at higher risk of infection.

The provider had developed specific COVID-19 policies and procedures which had been reviewed and updated where necessary in line with the latest guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Priors Piece

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28th February and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Whilst cleaning schedules were in place which showed staff carried enhanced cleaning. We found some aspects of the service did not appear clean. For example, around door handles, light switches and walls. We discussed what we found with the registered and senior managers who told us that some of the damage had been caused by cleaning products. They provided assurance action would be taken to address these concerns.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.