

Treasure Homes Limited

Lampton House

Inspection report

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25 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Lampton House is registered to provide care for up to 30 older people, they do not carry out nursing care. Lampton House is a period home that has been extended and is laid out over three floors. There are 30 single rooms available, all have toilet and handwashing facilities. The ground floor accommodates a large dining room, lounge, kitchen, laundry room and bedrooms. The middle floor consists of further bedrooms, manager's office, communal toilet and bathroom, there is level access to a large garden, including a seating area and green house. All floors are accessible via stairs and a lift. Parking is available outside.

The provider had an outbreak of corona virus within in the home. At the time of the inspection 26 out of 27 residents, and 41% of staff had tested positive. However, they were through the isolation period and the provider had processes in place to keep people safe. We found the following examples of good practice.

Staff had received training in infection control, including how to safely put on and take off personal protective equipment, (PPE) such as gloves, aprons, and face coverings. The registered manager also told us; they were getting additional training as part of the support offered through Public Health England.

We saw staff wearing appropriate PPE and changing their PPE when moving from room to room, except for one staff member who entered the building without putting their PPE on immediately. We spoke to the registered manager about this and they assured us they would remind all staff about the importance of following the providers policy to wear full PPE as soon as they enter the building.

Due to the recent outbreak the provider had stopped all visitors coming into the home, this was to help contain the virus. One staff member told us, "We support people to use phones and other technology to keep in touch".

The registered manager told us about the process they used when visiting is allowed. They showed us the form visitors entering the home would be asked to complete. This was a declaration that included recording of temperatures. The registered manager also assured us visitors were asked to wash their hands and wear PPE when entering the home.

When staff came on shift they were expected to record their temperatures and gel their hands before entering the building. Staff who used shared transport to work were asked on arrival to change their clothes in the staff room to avoid any cross contamination. However, the staff had to walk through the home to reach the staff room.

We discussed this with the provider, they told us this had been raised at the recent meeting with Public Health England and they were considering how they could implement a dedicated donning and doffing (putting on and taking off PPE), room for staff that was nearer to the entrance of the home.

The home was split into three floors and staff could isolate each floor, but the registered manager told us

they had not implemented zoning as 26 residents had tested negative in the home. They told us the focus was on supporting people to isolate in their rooms for the 14-day isolation period instead. Staff told us how they closed all communal areas including the dining area and the lounges to prevent any further outbreak.

The registered manager had regular contact with Public Health England and the local commissioning team to monitor the outbreak. The provider sent us their action plan and the registered manager told us they were having weekly meetings with their clinical support team.

The provider was not admitting people to the home currently because of the outbreak. The registered manager told us they have do have vacancies, but no one would be admitted without a negative test first.

The registered manager ensured regular testing was carried out, weekly for staff and monthly for people living in the home although no one was having further tests for 90 days in line with Covid-19 testing guidance following a positive result. The registered manager told us they gained consent from relatives for people who were not able to consent to testing, this information should be recorded in line with the Mental Capacity Act.

The environment looked clean but three staff members we spoke with told us touch points were not cleaned regularly. The registered manager told us they were scheduled to be cleaned as least four times a day, but they would review this.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question good. We have not reviewed the rating at this inspection. This is because we only looked at part of this key question.

Inspected but not rated

Lampton House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.