

Mr B & Mrs W Stedman

# Garrett House Residential Home

## Inspection report

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Date of inspection visit:  
18 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Garrett House is a residential home without nursing for up to 45 older people. It is registered to provide personal care to people over 65 years, some of whom are living with dementia or have physical disabilities and sensory impairments. At the time of the inspection there were 33 people living in the home.

We found the following examples of good practice.

- Infection and control procedures (IPC) were in place and the home was clean.
- Staff had received relevant training in IPC and had their competencies assessed by the management team.
- Staff were observed to be wearing Personal Protective Equipment (PPE) appropriately. There were sufficient supplies of PPE in the home for staff to access.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Garrett House Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. In discussions with the registered manager, they confirmed actions were being taken to make the necessary improvements.
- We were somewhat assured that the provider was admitting people safely to the service. In discussions with the registered manager's actions, they confirmed they were updating their IPC systems and processes. This included ensuring all staff and people who used the service had an up to date COVID-19 risk assessment.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. Following discussions with the registered manager, they confirmed recent changes to reflect the frequency of auditing and a named IPC lead in the home were being updated.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.