

Grace Specialist Healthcare Limited

Chaffinch Residential Care Home

Inspection report

36 Chaffinch Drive
Bury
Lancashire
BL9 6JU

Tel: 01617634579

Date of inspection visit:
06 November 2020

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16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Chaffinch Residential care Home is a small family sized home in the community providing support for up to five people with mental health needs. Four people were living at the service at the time of our visit.

Each person had their own bedroom, with shared kitchen, lounge and bathrooms. There was one member of staff on duty during the day. A member of staff slept at the service at night in case of an emergency.

We found the following examples of good practice.

- Staff supported people to understand the different restrictions in place during the Covid-19 pandemic, provided them with masks and sanitiser for when they went out and prompted them to maintain hand hygiene throughout the day. There were notices about the use of PPE and hand hygiene throughout the home.
- Additional cleaning was being completed, with all touch points, for example, door handles, remote controls and bannisters disinfected three times a day.
- The staff team had agreed to minimise their social contacts outside of work to reduce the risks of contracting Covid-19. Being a small staff team, the registered manager had contacted the local authority to agree for temporary staffing support through the local authority if members of staff became unwell.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Chaffinch Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 6 November and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.