

# Anchor Carehomes Limited

# Hatfield House

## Inspection report

Crookesbroom Avenue  
Hatfield  
Doncaster  
South Yorkshire  
DN7 6JQ

Website: [www.anchor.org.uk](http://www.anchor.org.uk)

Date of inspection visit:  
14 April 2021

Date of publication:  
05 May 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Hatfield House is a purpose-built care home located in the Hatfield area of Doncaster. Some people using the service were living with dementia. The service can accommodate up to 48 people over three floors. At the time of our inspection there were 42 people using the service.

We found the following examples of good practice.

Visitors to the home were required to follow infection control procedures and were asked to complete a lateral flow test. Personal protective equipment (PPE) was then supplied.

Family members had been supported to maintain contact with their relatives via the use of a screen, window visits and video and telephone calls. The home had a procedure in place to support face to face family visits.

Social distancing was observed as far as it was practicable to do so. Staff wore appropriate PPE, regularly washed their hands and applied hand sanitiser. Staff had completed training in infection control, COVID-19 and putting on and taking off PPE.

Staff and people using the service took part in the home's testing programme. Actions were swiftly taken when anyone tested positive with COVID-19.

Welfare meetings were held with staff to discuss issues relating to COVID-19. This showed the provider supported staff throughout the pandemic.

The home was clean and there were no malodours. Staff had access to cleaning products and cleaning schedules included high touch areas such as door handles and handrails, which were cleaned regularly.

We were assured that this service met good infection prevention and control guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Hatfield House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 14 April 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.