

Bath Centre for Voluntary Service Homes

Bathampton Manor

Inspection report

Mill Lane
Bathampton
Bath
Somerset
BA2 6TS

Tel: 01225466260
Website: www.bcvshomes.co.uk

Date of inspection visit:
12 May 2021

Date of publication:
07 June 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

About the service

Bathampton Manor is a care home which provides accommodation and support for up to 21 people over the age of 65. At the time of our inspection, 17 people were living at the service.

People's experience of this service and what we found

We were assured that people were protected by the prevention and control of infection.

Staff wore surgical masks correctly and in line with guidance. They put these on as soon as they entered the building and changed them as required. Personal protective equipment (PPE) was available throughout the building. This was used effectively and disposed of safely in foot operated, lidded bins.

Records of cleaning were kept to demonstrate what cleaning tasks had been undertaken.

The provider's coronavirus policy was up to date and included accurate guidance and information. This ensured staff could follow guidance which was in line with government guidelines and best practice.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection (and update)

The last rating for this service was requires improvement (due to be published 15/05/2021), and there was a breach of regulations. We served the provider with a warning notice under Section 29 of the Health and Social Care Act 2008 because of failure to comply with regulations. At this inspection we found improvements had been made and the provider was no longer in breach of regulations. We have therefore withdrawn the warning notice.

Why we inspected

We undertook this targeted inspection to check whether the Warning Notice we previously served in relation to Regulation 12, section (1) (2) (h) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 had been met. The overall rating for the service has not changed following this targeted inspection and remains requires improvement.

CQC have introduced targeted inspections to follow up on a Warning Notice or other specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Bathampton Manor on our website at www.cqc.org.uk.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question requires improvement. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Bathampton Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection to check whether the provider had met the requirements of the warning notice in relation to Regulation 12 (safe care and treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

This inspection took place on 12 May 2021 and was unannounced.

Is the service safe?

Our findings

At the last inspection this key question was rated requires improvement. We have not changed the rating of this key question, as we have only looked at the parts of the key question relating to the warning notice.

The purpose of this inspection was to check if the provider had met the requirements of the warning notice relating to safe care and treatment.

At our last inspection the provider had failed to comply with regulation 12 (safe care and treatment) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. This specifically related to aspects of infection prevention and control.

At this inspection, we found the required improvements had been made and there was no longer a breach of this regulation.

- At our last inspection we identified shortfalls relating to how staff wore surgical masks. All the staff we saw during this inspection wore surgical masks correctly and in line with guidance.
- At the last inspection, staff did not put on surgical masks as soon as they entered the building. Changes had been made to ensure staff cleaned their hands and put on surgical masks as soon as they arrived in the building. There was a personal protective equipment (PPE) station at the entrance and others throughout the building. Staff and professional visitors could access masks, gloves and aprons, as well as hand sanitiser and hand washing facilities. This helped to ensure infection was not spread to service users and staff by people entering the service.
- At our last inspection, it was noted there were no foot operated, lidded bins on the lower floor to dispose of used PPE safely and reduce the risk of cross infection. There was now a lidded, foot operated bin at every PPE station, including at the entrance to the service. Staff told us bins were regularly emptied in line with waste disposal guidelines. This helped to reduce the risk of the transmission of infection.
- We were assured that the provider was using and disposing of PPE effectively and safely.
- At the last inspection we found records of cleaning were not being kept to demonstrate suitable cleaning had taken place. This meant staff could not demonstrate how they met cleaning guidelines to minimise the risk of cross infection. At this inspection we saw records showing which areas had been cleaned and what tasks had been undertaken. The home was clean and odour free. Staff told us the guidelines were being further developed to include more detail.
- We were assured that the provider was promoting safety through the hygiene practices of the premises.
- At the last inspection, we found policy documents were not up to date and contained inaccurate guidance

or lack of information. The provider's coronavirus policy had been updated and now included accurate guidance and information. The policy included descriptions of entry arrangements for staff, information about NHS test and trace, guidance about self-isolation periods and symptoms.

- We were assured that the provider's infection prevention and control policy was up to date.