

# Menston and Guiseley Practice

## Inspection report

Park Road Medical Centre  
44 Park Road  
Leeds  
West Yorkshire  
LS20 8AR  
Tel: 01943 874151  
[www.menstonguiseleypractice.co.uk](http://www.menstonguiseleypractice.co.uk)

Date of inspection visit:  
Date of publication: 28/10/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced focused inspection at Menston and Guiseley Practice on 3 September 2019 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions; are services safe, are services effective and are services well-led.

Because of the assurance received from our review of information we carried forward the ratings for the following key questions: are services caring, are services responsive.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice had some systems in place which kept patients safe and protected them from avoidable harm, but improvements could be made.
- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Review the security around medical fridges, prescription pads and all medicines kept on the premises.
- Review arrangements for checking medicines are within their expiry date and audits of these checks.
- Consider extending staff immunisation checks to include varicella (chickenpox).

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

|  |             |   |
|--|-------------|---|
| <b>Older people</b>  | <b>Good</b> |  |
| <b>People with long-term conditions</b>  | <b>Good</b> |  |
| <b>Families, children and young people</b>                                     | <b>Good</b> |  |
| <b>Working age people (including those recently retired and students)</b>      | <b>Good</b> |  |
| <b>People whose circumstances may make them vulnerable</b>                     | <b>Good</b> |  |
| <b>People experiencing poor mental health (including people with dementia)</b> | <b>Good</b> |  |

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor, a pharmacist specialist advisor and a second CQC inspector.

## Background to Menston and Guiseley Practice

Menston and Guiseley Practice is located in Guiseley near Leeds.

The practice has a higher than national average population of patients aged between 45 and 85 years.

They have 11,000 registered patients whose ethnicity is predominantly white English.

The practice has two sites, a main surgery and a branch, which we visited during this inspection:

Park Road Medical Centre, 44 Park Road, Leeds, West Yorkshire, LS20 8AR (Main)

Menston Medical Centre, 119 Main Street, Menston, LS29 6HT (Branch)

The practice is registered with the Care Quality Commission to provide the following regulated activities:

- Diagnostic and screening procedures
- Maternity and midwifery services
- Treatment of disease, disorder or injury
- Surgical procedures
- Family planning

The practice provides General Medical Services (GMS) under a locally agreed contract with NHS England.

The practice is also contracted to provide a number of enhanced services, which aim to provide patients with greater access to care and treatment on site.

They offer enhanced services in; extended hours, childhood vaccinations and minor surgery.

The practice is also a GP training practice, providing support and guidance to trainee GPs.

There are four GPs, two male and two female (three partners and one salaried), two advanced nurse practitioners, four practice nurses and two healthcare assistants. These are supported by a practice manager, an office manager and an experienced team of 17 reception/administration staff.

Both Park Road Surgery and Menston Medical Centre are open 8am to 6:30pm.

Evening and weekend appointments are provided at the 'Hub' provision based at Yeadon Health Centre.

When we returned to the practice for this inspection, we saw that the previously awarded ratings were displayed, as required, in the practice premises. The overall rating was displayed on the practice website with a link to the inspection report.