

Stanshawes Care Home Limited

Stanshawes Care Home

Inspection report

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Date of inspection visit:
04 February 2021

Date of publication:
01 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Stanshawes Care Home provides personal and nursing care for up to 48 older people. The service is provided in accommodation over two floors. At the time of the inspection, 38 people were living at the home.

We found the following examples of good practice.

Clear procedures were in place for visitors at the service. This included screening all visitors for coronavirus symptoms, carrying out a temperature check, and wearing personal protective equipment (PPE). Most visits had been suspended at the time of our inspection, but these had been well planned to ensure people had social contact whilst managing the risk and spread of infection. A spacious, custom made visiting pod had been installed in the grounds, and careful management, separate entrances and a full Perspex screen ensured people were protected in line with current best practice.

Families were able to visit people who were receiving end of life care. In these cases, lateral flow testing was carried out before a visit could take place, and additional PPE was worn by visitors. When visits in person were not possible, families were supported to keep in contact with their relatives by phone and video calls. A private Facebook group had been set to keep families informed and up to date. Staff told us they felt the communication with relatives was better now than it had ever been.

Morale at the service seemed good, and the registered manager spoke highly of the staff team. There was effective communication to ensure staff were informed and kept up to date. Staff were well supported, and risk assessments had been completed with those who identified as facing higher risks. One staff member explained that they felt safer at the service than anywhere else, and they were proud of the staff team's commitment to safety.

Staff had received training in infection prevention and control measures, including hand hygiene, testing and the safe use of PPE. We saw staff following safe practices during our inspection. An additional housekeeper had been employed, and a staff member had taken on a new 'covid marshall' role. This showed staff were committed to maintaining high standards in infection prevention and control, and to keeping people, staff and visitors safe. The service was clean and well maintained and procedures throughout the building helped control the risk of cross infection.

Regular testing was in place for staff and people who lived at the service. People were not able to come to live at the service until they had a negative coronavirus test. People who lived at the service had started to receive vaccinations against Covid-19. Information about testing and vaccinations was clearly recorded to provide assurance and overview.

Clear checks and records were in place to ensure high standards were maintained. The registered manager

had plans in place to develop the service, maintain quality and continue to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured that people were protected by the prevention and control of infection.

Stanshawes Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4th February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.