

Glenthorne Rest Home Limited

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Inspection report

126-128 Reads Avenue
Blackpool
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Tel: 01253626722

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28 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Glenthorne Rest Home provides residential care for 18 older people. At the time of the inspection there were 15 people living at the home. The home is situated within a residential area of central Blackpool and is close to Stanley Park and the town centre. Car parking is available at the front of the home on a private forecourt. Accommodation within the home is situated on the ground and first floors. There is a stair lift providing access to the first floor.

We found the following examples of good practice.

Visitors were required to follow best practice guidance and wear appropriate protective personal equipment (PPE). Their visiting policies had been discussed with staff and relatives and agreed. One member of staff said, "We have very good infection control procedures and are well supported by [owner] to support residents."

The service had dedicated staff to ensure people were received safely and continued to be supported in the service in accordance with national guidance. They supported people and their relatives to understand the policies and procedures surrounding protection against COVID 19, the isolation processes and how the service could help them to keep people safe.

We observed signage around the home to guide staff on the use of protective personal equipment (PPE). Processes were in place for staff to put on, take off and dispose of PPE when entering and leaving the premises. We observed staff wearing PPE appropriately, one staff member said, "We are supported to take regular breaks, so we keep well and able to support residents safely." Audits were in place and we found them to be up to date to ensure infection prevention procedures were robust and the home monitored regularly.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service were following safe infection prevention and control measures to keep people safe.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection was to ensure that the service was compliant with infection control and prevention measures. This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.