

Runwood Homes Limited

Frank Foster House

Inspection report

Loughton Lane
Theydon Bois
Essex
CM16 7LD

Tel: 01992812525

Website: www.runwoodhomes.co.uk

Date of inspection visit:
06 May 2021

Date of publication:
14 May 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Frank Foster House provides accommodation and personal care for up to 80 older people. Some people were living with dementia. At the time of our inspection 75 people were living there.

We found the following examples of good practice.

Appropriate and safe processes were in place to facilitate people having visitors at the service in line with the current government guidance.

New admissions to the service required a negative test and 14-day isolation period.

The registered manager ensured regular COVID-19 testing was carried out for staff and people living in the service.

The service had introduced and maintained effective systems and processes to prevent the spread of infection. Staff wore PPE and received training in Infection Prevention and Control (IPC). The service carried out checks to assess staff competency for hand hygiene and IPC knowledge.

The registered manager told us that the whole staff team had worked together to support people and each other during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Frank Foster House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 06 May 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.