

MacIntyre Care 42a Haddon

Inspection report

Great Holm
Milton Keynes
Buckinghamshire
MK8 9HP

Tel: 01908262860
Website: www.macintyrecharity.org

Date of inspection visit:
11 August 2020

Date of publication:
02 September 2020

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

42a Haddon is a residential care home registered to provide personal care for up to 40 adults with learning disabilities and autism. There are 16 flats on the site which people live in. There is also a learning centre and coffee shop in the grounds. At the time of inspection there were 39 people living in the service.

We found the following examples of good practice.

- Learning sessions with people who used the service took place when lockdown was introduced to support people's understanding and reduce anxiety. For example, people learned about social distancing and alternative greetings such as 'elbow dabs'.
- When any cases of Covid 19 were suspected or confirmed, the flat where the person lived was completely locked down. Two members of staff worked exclusively in that flat on alternating shifts until the person recovered or the period of isolation ended.
- When lockdown commenced the service supported staff who relied on public transport get to and from work by sharing lifts with colleagues. This reduced the risks of infection to staff, and people using the service.
- The service managed to maintain a stock of PPE throughout the pandemic and purchased extra supplies in preparation for any second spike.
- During the lock down period the on site coffee shop took responsibility for sourcing, purchasing and preparing all meals. This meant people and carers were not going to supermarkets and this reduced risk.
- Rotas and shifts were planned so staff worked in as few flats as possible. This included overtime shifts which was a change to usual practice.
- All staff completed risk assessments which considered their individual circumstances. These were used to make adjustments as necessary to keep staff and the people they supported safe.
- All visits by relatives to the service after lockdown eased were individually planned and risk assessed. Risk assessments were shared with relatives prior to the visit. All visits took place in a separate building which reduced the risks of cross infection.
- Staff were seen to be wearing appropriate PPE during the inspection visit.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Details are in our Safe findings below.

Inspected but not rated

42a Haddon

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.