

Kavita Chumroo

Kavita Chumroo - 44 Kimberley Road

Inspection report

44 Kimberley Road
Croydon
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29 April 2021

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09 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Kavita Chumroo - 44 Kimberley Road is a care home providing accommodation and personal care for up to three people with mental health needs in one residential property.

We found the following examples of good practice.

Staff supported people to receive visitors safely. Before they could enter the service, relatives and healthcare professionals undertook temperature and COVID 19 checks. This reduced the risk of the virus being brought into the service. People and staff were tested regularly for COVID 19 and all had received both doses of their anti-virus vaccines.

To protect people from the risk and spread of infection staff wore personal protection equipment (PPE). Items of PPE used by staff included mask and gloves. Staff at the service confirmed that there were sufficient stocks of PPE available to deliver care and support in line with published guidance. An enhanced cleaning programme had been introduced at the service to ensure surface areas remained clean.

People were supported to protect themselves from COVID 19. Staff provided people with guidance around hand hygiene when at home and with gloves and masks when in the community.

The registered manager and staff continued to work collaboratively with other organisations to meet people's needs. For example, the service continued to liaise with healthcare professionals such as community psychiatric nurses. This meant people's changing needs continued to be met in a safe way.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.