

# Kisimul Group Limited

# Suillean House

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Suillean House is a residential care home providing personal care and accommodation for nine people with learning difficulties and or autism. At the time of the inspection there were nine people living there.

We found the following examples of good practice.

- Information and guidance on COVID- 19 restrictions and infection control measures in place was available and visible for staff, people and visitors. Visitors were required to have their temperature taken and wear Personal Protective Equipment (PPE) before entering the service following the provider's infection prevention and control procedures.
- People living in the service, and staff were undergoing regular COVID- 19 testing in line with government guidelines. This was to ensure if any staff or people had contracted COVID-19 they were identified in a timely way.
- A recent outbreak of COVID- 19 at the service had been managed well and the plans in place to support people had been utilised safely. People and staff who tested positive or had displayed symptoms of COVID-19 had isolated in line with the government guidance, and staff were symptom free before returning to work.
- The registered manager and deputy manager had a clear communication programme in place for people, staff and relatives to keep them updated with issues related to COVID- 19.
- Sufficient stocks of PPE were in place including masks, gloves, aprons, hand sanitiser and visors.
- There was a clear procedure in place to ensure people were admitted to the service safely. There had been no new admissions to the service during the pandemic. However, staff followed government guidance when re-admitting a person following a period in hospital.
- Staff were provided with training in infection prevention and control. This included training about infection control, for example, how to put on and remove PPE safely.
- People were supported to keep in touch with their relatives via telephone calls, social media or video links. Since the outbreak there had been no visiting to the service. The registered manager regularly reviewed this to ensure they supported people's and relative's well-being and continue to keep people safe.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Suillean House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 December 2020 and was announced on the day of inspection.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.