

J.M.Summerfield and Associates

Newfield Green Dental Practice

Inspection report

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Overall summary

We undertook a follow up focused inspection of Newfield Green Dental Practice on 5 October 2023. This inspection was carried out to review the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental advisor.

We had previously undertaken a follow up focused inspection of Newfield Green Dental Practice on 20 June 2023 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well-led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for Newfield Green Dental Practice on our website www.cqc.org.uk.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

The provider had made improvements in relation to the regulatory breach we found at our inspection on 20 June 2023.

Background

Summary of findings

Newfield Green Dental Practice is in Sheffield and provides NHS dental care and treatment for adults and children.

Access into the practice is via 2 steps at the entrance. Car parking is available near the practice on local side roads.

The dental team includes 1 dentist and 3 dental nurses, 1 of whom is covering practice manager duties. The practice has 3 treatment rooms.

During the inspection we spoke with the dentist and the practice manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Friday from 8am to 6pm and Saturday from 8am to 1pm.

There were areas where the provider could make improvements. They should:

- Implement audits for prescribing of antibiotic medicines taking into account the guidance provided by the College of General Dentistry.
- Improve the practice's arrangements for ensuring good governance and leadership are sustained in the longer term.
- Take action to implement recommendations in the practice's fire safety risk assessment and ensure ongoing fire safety management is effective.
- Develop systems to ensure an effective process is established for the on-going assessment, supervision and appraisal of all staff.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 5 October 2023 we found the practice had made the following improvements to comply with the regulation:

- The level of detail recorded in the patient care records had improved since our previous visit.
- Improvements had been made to ensure radiography audits were carried out in line with current guidance, antimicrobial prescribing audits were yet to be implemented.
- Improvements had been made to ensure all external referrals were being monitored and tracked.
- Arrangements to ensure good governance and leadership are sustained in the longer term continue to be a challenge due to staffing and operational demand.
- Recommendations graded as medium and low in the fire safety risk assessment were being addressed gradually; this was an ongoing process and had not yet been fully completed.
- At the previous visit we noted a staff member had not received a performance appraisal; we found this was still outstanding.
- An electrical installation condition inspection had been undertaken, and all recommendations in the report had been completed.