

Morris Care Limited

# Oldbury Grange Nursing Home

## Inspection report

Oldbury Grange  
Oldbury  
Bridgnorth  
Shropshire  
WV16 5LW

Tel: 01746768586

Website: [www.morriscare.co.uk](http://www.morriscare.co.uk)

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26 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Oldbury Grange Nursing Home is a care home providing personal and nursing care to 49 people aged 65 and over at the time of the inspection in one adapted building. The service can support up to 69 people. At the time of inspection, we did not look at the whole service, we solely inspected the areas that had been identified for the designated setting. This unit accommodated 9 people and 3 people were residing there at the time of inspection.

We found the following examples of good practice.

- People who had tested positive for Covid-19 were supported in a self contained unit and self isolated in line with current guidance. This ensured people were cared for safely who had tested positive for Covid-19 in hospital and needed to transfer to a care home under the Winter Discharge Designation Settings scheme.
- People were supported to communicate with their relatives through regular telephone and video calls. The registered manager held virtual meetings with relatives to provide updates regarding the service.
- People were supported by a cohort of staff that worked solely on the unit where people had tested positive for Covid-19.
- People were supported by staff who were trained in infection prevention and control and wore Personal Protective Equipment (PPE) in line with current guidance.
- People with sensory impairments were supported to communicate through the use of white boards and pictorial cards. Staff wore name badges with their photographs so people could identify them when wearing PPE.
- People were supported in a clean and uncluttered environment. Cleaning schedules were in place in line with current guidance and these were complied with.
- Audit checks were in place that identified any actions related to infection prevention and control and these were addressed in a timely manner.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Oldbury Grange Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 26th November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.