

## Together for Mental Wellbeing

# Lawn Court

#### **Inspection report**

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Date of inspection visit: 19 October 2020

Date of publication: 02 November 2020

#### Ratings

| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|
|                                 |                         |
| Is the service safe?            | Inspected but not rated |

## Summary of findings

#### Overall summary

Lawn Court provides accommodation and support for up to 18 people with a range of mental health conditions. At the time of inspection, there were 15 people living at the service.

We found the following examples of good practice.

People were supported to access the community safely. The registered manager had a supply of personal protective equipment (PPE) for people to use outside the building. Signs around the home directed people to PPE stores in the office. There were small bottles of disinfectant hand gel by the front door and people were encouraged to take these with them when they went out. Staff followed a cleaning schedule three times a day for frequently touched surfaces of the home.

The provider had created documents with advice on government guidelines for people to use when out and about. The registered manager had reproduced these into pocket sized cards that people could take with them, if they chose to do so.

People living at the home were offered monthly COVID-19 tests. The registered manager considered when testing happened at the home and tried to make this as flexible as possible for people. This included considering where changes to people's medicines may affect their decision to accept testing as well as the feelings of people on the day.

Staff had worked hard to support people's wellbeing during the pandemic by providing in-house activities. Staff had continued to focus on helping people reach their goals. People told us that despite the pandemic, staff had supported them to grow in confidence and continue to gain skills. This had enabled them to move on to somewhere with less support if they wished.

Further information is in the detailed findings below.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

**Inspected but not rated** 

We were assured the service were following safe infection prevention and control procedures to keep people safe.



## Lawn Court

**Detailed findings** 

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

### Is the service safe?

## Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.