

Beech Meadows Homes Limited

Kingsthorpe View Care Home

Inspection report

Kildare Road
Off Wells Road
Nottingham
Nottinghamshire
NG3 3AF

Tel: 01159507896

Date of inspection visit:
17 February 2022

Date of publication:
25 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Kingsthorpe View is a purpose-built residential care home, providing personal and nursing care to people living with a mental health diagnoses, dementia, physical disability or sensory impairment. The service can support up to 50 people. At the time of our inspection there were 25 people living at the service.

We found the following examples of good practice.

The staff supported people to socially distance whenever possible, for example the chairs in the communal areas were placed at least 1m apart. The dining area was also adapted to ensure social distancing could take place.

The provider completed an infection and prevention control audit and had taken actions to address the shortfalls identified. For example, the provider purchased wipeable, easy to clean chairs for the communal areas to ensure effective cleaning could take place.

The provider had made improvements to the laundry management and adapted a separate room for storing clean laundry to reduce the risk of contamination.

The home was clean, and the provider evidenced frequent cleaning was taking place, including enhanced cleaning and disinfection of surfaces, particularly those that are classed as 'high-touch'.

During an active outbreak of COVID-19 people were supported to stay in touch with their relatives via video and phone calls. The provider had built a visiting pod to facilitate visits safely.

Staff wore the correct personal protective equipment (PPE) as per the current government's guidance. The provider evidenced taking correct actions when staff had not complied with the current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Kingsthorpe View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

The provider followed the current government's guidance to facilitate visits safely. The provider also had a visiting 'pod' facility where relatives and friends could visit people in a safe way.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.