

# Sudbury and Alperton Medical Centre

## Inspection report

267 Ealing Road  
Wembley  
HA0 1EU  
Tel: 02089973486

Date of inspection visit: 08 February 2022  
Date of publication: 01/04/2022

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Inadequate



Are services safe?

Inspected but not rated



Are services well-led?

Inspected but not rated



# Overall summary

We carried out an announced inspection at Sudbury and Alpertons Medical Centre on 8 February 2022. This inspection was undertaken to confirm that the practice had carried out their plan to meet the legal requirements regarding the breaches in regulation set out in the warning notices we issued to the provider in relation to Regulation 12 (Safe care and treatment) and Regulation 17 (Good governance).

At the last inspection in September 2021, the practice was rated inadequate overall and for the key questions safe and well-led. The practice was rated requires improvement for providing effective, caring and responsive services. This will remain unchanged until we undertake a further full comprehensive inspection within six months of the publication date of the September 2021 inspection report.

The full reports for previous inspections can be found by selecting the 'all reports' link for Sudbury and Alpertons Medical Centre on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this inspection

This inspection was a focused inspection to follow up on compliance with warning notices in respect of breaches of Regulation 12 (Safe care and treatment) and Regulation 17 (Good governance).

## How we carried out the inspection

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our inspections differently.

This included:

- Conducting staff interviews using video conferencing
- Completing clinical searches on the practice's patient records system and discussing findings with the provider
- Reviewing patient records to identify issues and clarify actions taken by the provider
- Requesting evidence from the provider

## Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

**We have not rated this practice as the rating remains unchanged until we have completed a further inspection incorporating all relevant key questions.**

However, we found that:

- Action had been taken to address the areas of the breaches identified in the warning notices and it was evident that work had taken place and improvements had been made.

# Overall summary

- The practice had implemented systems and processes to safely manage patients who were diabetic and patients prescribed high-risk medicines.
- The practice had reviewed and amended the processes for monitoring and cascading safety alerts.
- The practice had carried out work to improve the oversight of clinical and managerial systems along with governance arrangements.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

## Background to Sudbury and Alperton Medical Centre

Sudbury and Alperton Medical Centre is located at:

267 Ealing Road

Wembley

Middlesex

HA0 1EU

The practice has a branch surgery at:

228 Watford Road

Harrow

Middlesex

HA1 3TY

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury and surgical procedures. These are delivered from both sites.

The practice offers services from both a main practice and a branch surgery. Patients can access services at either surgery.

The practice is situated within the Brent Clinical Commissioning Group (CCG) and delivers General Medical Services (GMS) to a patient population of about 8,900. This is part of a contract held with NHS England.

The practice is part of a wider network of 11 GP practices known as Harness North Primary Care Network.

Information published by Public Health England shows that deprivation within the practice population group is in the sixth decile (six of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice population is 53% Asian, 28% White, 11% Black, 3% Mixed, and 5% Other.

There is a leadership team of two GP partners and two non-medical partners who provide cover at both practices. The GPs are supported at the practice by five long-term GP locums, two practice nurses, a health care assistant, a prescribing pharmacist and a team of reception/administration staff.

Extended access is provided locally at four hub locations where late evening and weekend appointments are available.