

Larchwood Care Homes (South) Limited

Dove Court

Inspection report

Kirkgate Street
Wisbech
Cambridgeshire
PE13 3QU

Tel: 01945474746

Date of inspection visit:
30 October 2020

Date of publication:
11 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Dove Court is a 'care home', registered to accommodate up to 76 older people and people living with dementia. The service is located on the outskirts of the town of Wisbech. Dove Court is a two-storey building which is served by a main lift to the upper floor. Nursing care is not provided.

We found the following examples of good practice.

Staff ensured that any visitors to the service, both social, maintenance contractors and health professional visitors, completed a questionnaire regarding their current health and had their temperature taken.

There was appropriate signage for staff and people about 2-metre social distancing and hand washing techniques as well as regular testing for people and staff. The registered manager had utilised the two main entrances into the building to maintain social distances. Tables, furniture and other touch points were regularly cleaned and disinfected.

The registered manager had identified a 'clean room' which was used for people to meet with a visitor. This approach helped reduce any potential risk and promoted good hygiene and infection prevention and control standards. Systems were in place to limit numbers of visitors and to disinfect any area people or visitors may have come into contact with.

The staff promoted good practise in minimising their use of public transport and only caring for the same people. Risk assessments were in place to manage any additional risk such as people at an increased risk due to age or health condition.

People living in the different areas of the home did not mix and remained within their own 'living' bubble. Staff were also consistent in supporting these people in a staff 'bubble'. Systems were in place for staff to change their uniform and PPE where required.

The registered manager promoted social distancing as much as practicable, but respected people's choices. There were procedures in place to isolate people for any positive or suspected cases of COVID-19.

The provider had sourced sufficient supplies of PPE and there were enough stocks to cope with any increase in its usage. Regular and effective audits were in place to ensure staff upheld good hygiene and infection prevention and control standards.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

Dove Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This announced inspection was undertaken by two inspectors and took place on 30 October 2020.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.