

Dalemain House Residential Home Ltd

Dalemain House

Inspection report

19 Westcliffe Road
Southport
Merseyside
PR8 2BL

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Date of inspection visit:
07 December 2020

Date of publication:
16 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service:

Dalemain House is a 'care home', registered to provide accommodation and personal care for up to 26 older people. At the time of the inspection there were 14 people living in the home. Accommodation is located over three floors and facilities include a lounge and a dining room and a large garden area.

We found the following examples of good practice.

Social distancing was promoted by the placement of coffee tables between lounge chairs.

Cleaning had been increased and included additional requirements for items that had to be shared amongst staff. For example, keys and telephones.

Adjustments were made to support residents and staff who were at greater risk from COVID-19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dalemain House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.