

St Anne's Community Services

St Anne's Community Services - Phoenix Court

Inspection report

16-18 Phoenix Court
Todmorden
West Yorkshire
OL14 5SJ

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Date of inspection visit:
18 November 2020

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09 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Anne's Community Services - Phoenix Court is a care home registered to provide accommodation and personal care for up to seven adults with learning disabilities. There were six people living in the home when we inspected.

We found the following examples of good practice.

The environment was clean, hygienic and well ventilated.

The provider had arrangements in place to test people and staff for COVID-19.

Staff supported people to keep in touch with family and friends through telephone and video calls and provided individualised support to maintain people's wellbeing and prevent social isolation.

Signage around the home promoted the use of personal protective equipment (PPE) and good hand hygiene practices

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

St Anne's Community Services - Phoenix Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.