

Vida Healthcare Limited

Vida Hall

Inspection report

Station View
Starbeck
Harrogate
North Yorkshire
HG2 7JA

Tel: 01423885702
Website: www.vidahealthcare.co.uk

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17 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Vida Hall provides residential care for up to 70 people. The care home specialises in the care of people living with dementia. It is purpose-built and consists of a main reception area and four separate areas of the home which are referred to as houses. Two houses provide nurse led care and two provide residential care. At the time of the inspection 60 people lived at Vida Hall.

The houses are located over two floors and there was an accessible lift available to use. There are lounge, dining and additional seating areas located in each house. All rooms at Vida Hall are single occupancy and have en-suite facilities.

We found the following examples of good practice.

The home had a purpose-built 'Pod' to allow family and friends to visit people. The interior was warm, bright and inviting with appropriate seating available. A full protective screen enabled people to clearly see and speak to visitors in a private space. The Pod was thoroughly cleaned after each use. Visitor numbers were limited in line with national guidance.

Staff and management of the home ensured there was minimal contact between each 'house' to reduce the risk of infection. The team continued to review, implement and follow best practice guidance to keep people safe.

Daily audits were undertaken. Staff competencies regarding the donning and doffing of PPE, handwashing and use of alcohol hand gel were completed. Temperature checks and the date of staff members last PCR test and lateral flow tests were recorded. (These tests check for the presence of the Covid-19 virus.)

Alternative forms of maintaining social contact were in place and the home had supported people to utilise digital technologies and stay in touch with friends and family.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Vida Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.