

Mr & Mrs M S Rose

# Ocean Swell

## Inspection report

33 Sea Road  
Westgate On Sea  
Kent  
CT8 8SB

Tel: 01843832362

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24 February 2022

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07 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Ocean Swell is a residential care home which accommodates up to 32 older people in one adapted building. There were 27 people using the service at the time of our inspection.

We found the following examples of good practice.

Staff are following the latest visiting guidance and people are able to receive visitors without restrictions. People are being supported to safely go out and about with their family, friends and staff.

Checks are completed on all visitors to the service to ensure they had a negative Covid-19 test result and where required have been vaccinated against Covid-19.

People and staff are following the current Covid-19 testing programme to quickly identify any infections.

The provider had invested in additional equipment to reduce the risk of the spread of infections, such as ozone machines to purify the air.

When people wanted to, they were supported to clean their bedroom. One person told us they really enjoyed doing this and it gave them a sense of purpose each day.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ocean Swell

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider's visiting policy followed current government guidance. People received visitors when they wanted in their bedroom or communal areas. Visitors were required to show evidence of a negative Covid-19 test. Visits were booked in advance to allow for additional cleaning to be completed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.