

Dr David Supple and Partners

Quality Report

2a Florence Road

Brighton

BN1 6DP

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Date of inspection visit: 18 October 2016

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of this practice on 2 September 2015. Breaches of Regulatory requirements were found during that inspection within the safe and domain. After the comprehensive inspection, the practice sent us an action plan detailing what they would do to meet the regulatory responsibilities in relation to the following:

- Ensure that they follow through on plans to have a legionella risk assessment of the premises undertaken. (Legionella is a term for a particular bacterium which can contaminate water systems in buildings).
- Ensure that they follow through on plans to put in place regular electrical testing and that it is carried out on all electrical equipment within the premises.

We undertook this focused desktop inspection on 18 October 2016 to check that the provider had followed their action plan and to confirm that they now met

regulatory requirements. A desktop inspection is when we request information from the registered provider to check that they have taken action to meet regulations without a visit to the location.

This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Dr David Supple and Partners on our website at www.cqc.org.uk.

This report should be read in conjunction with the last report published in December 2015.

Our key findings across the areas we inspected were as follows:-

- We saw evidence that a legionella assessment was carried out and remedial action taken as a result of this assessment.
- We saw evidence that electrical wiring testing had been carried out on all electrical equipment and pre-booked annual re-inspections.

Professor Steve Field (CBE FRCP FFPH FRCGP)

Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

- On our previous inspection on 2 September 2015, we found that the practice could not demonstrate that electrical equipment had been tested although we did see a date booked for this work to be undertaken. At this inspection on the 18 October 2016 we saw evidence that this work had been undertaken. We also noted that a future date had been booked for the next inspection.
- At our previous inspection we found that the practice could not demonstrate that they had system for assessing the risk of legionella although a date had been booked for this to been undertaken. The information we saw on 18 October 2016 demonstrated that the practice had completed this via an external contractor. We also noted that remedial work had taken place and further work was planned to complete the recommendations of the assessment.

Good



Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice was rated as good for the care of older people on 2 September 2015. This rating remains unchanged

Good



People with long term conditions

The practice was rated as good for the care of older people on 2 September 2015. This rating remains unchanged

Good



Families, children and young people

The practice was rated as good for the care of older people on 2 September 2015. This rating remains unchanged

Good



Working age people (including those recently retired and students)

The practice was rated as good for the care of older people on 2 September 2015. This rating remains unchanged

Good



People whose circumstances may make them vulnerable

The practice was rated as good for the care of older people on 2 September 2015. This rating remains unchanged

Good



People experiencing poor mental health (including people with dementia)

The practice was rated as good for the care of older people on 2 September 2015. This rating remains unchanged

Good



Dr David Supple and Partners

Detailed findings

Our inspection team

Our inspection team was led by:

Our inspection team was led by a CQC Lead Inspector.

Background to Dr David Supple and Partners

Dr Supple and Partners offers general medical services to people living and working in the Preston Park area of Brighton and Hove. The practice population has a slightly higher than average number of patients under the age of 18. The practice has a lower deprivation score compared to the national average, with more patients in employment or full-time education and lower levels of unemployment.

It is a practice with seven partner GPs (four male and three female) and one salaried GP. There are two practice nurses, a nurse practitioner, a healthcare assistant, a phlebotomist, a practice manager and a team of administrative staff. There are approximately 11000

registered patients.

The practice runs a number of services for its patients including asthma clinics, child immunisation clinics, diabetes clinics, new patient checks, travel advice and weight management support.

Services are provided from:

2a Florence Road

Brighton

BN1 6DP

There are arrangements for patients to access care from an Out of Hours provider (111).

Why we carried out this inspection

We undertook a desktop focused inspection of Dr David Supple and Partners on 18 October 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 2 September 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service safe?

This is because the service had not been meeting some legal requirements.

How we carried out this inspection

We reviewed a range of information we hold about the practice and asked other organisations to share what they knew. We carried out a desktop focussed inspection on 18 October 2016. We contacted the practice and communicated with the registered manager and requested an update on their action plan submitted following their comprehensive inspection on 2 September 2015.

- We reviewed the system in place to monitor health and safety concerns and risk in the practice.
- Reviewed the information submitted to evidence the assessment of risk and actions taken in respect of electrical testing and legionella.

Are services safe?

Our findings

Monitoring risks to patients

On our previous inspection on 2 September 2015, we found that the practice could not demonstrate that electrical equipment had been tested although we did see a date booked for this work to be undertaken. At this inspection on the 18 October 2016 we saw evidence that this work had been undertaken. We also noted that a future date had been booked for the next inspection.

At our previous inspection we found that the practice could not demonstrate that they had system for assessing the risk of legionella although a date had been booked for this to be undertaken. The information we saw on 18 October 2016 demonstrated that the practice had completed this via an external contractor. We also noted that remedial work had taken place and further work was planned to complete the recommendations of the assessment.