

# Kirkgate Surgery

## Inspection report

3 Kirkgate  
Birstall  
Batley  
West Yorkshire  
WF17 9HE  
Tel: 01924420242  
[www.kirkgatesurgery.nhs.uk](http://www.kirkgatesurgery.nhs.uk)

Date of inspection visit:  
Date of publication: 06/11/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced focused inspection at Kirkgate Surgery on 26 September 2019 as part of our inspection programme.

We decided to undertake an inspection of this service following our annual review of the information available to us. This inspection looked at the following key questions; are services effective and are services well-led.

Because of the assurance received from our review of information we carried forward the ratings for the following key questions: are services safe, are services caring, are services responsive.

Our judgement of the quality of care at this service is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for the population groups and requires improvement for working age people (including those recently retired and students).

We found that:

- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The areas where the provider **should** make improvements are:

- Continue to review and improve hypnotic prescribing.
- Continue to review and improve cervical screening uptake.
- Continue to improve the breast cancer screening rate.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Good</b> 
<b>People with long-term conditions</b>	<b>Good</b> 
<b>Families, children and young people</b>	<b>Good</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Requires improvement</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b> 

## Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist advisor.

## Background to Kirkgate Surgery

Kirkgate surgery has one site which we visited during this inspection:

3 Kirkgate, Birstall, Batley, West Yorkshire, WF17 9HE

It provides GP services for 3520 patients living in Batley and Birstall. The surgery is located in purpose built premises on the outskirts of Birstall town centre. There is step free disabled access and facilities on one level, with parking available for patients and staff at the side and front of the building.

There are two GPs (one male and one female), a practice manager, a practice nurse (female), two healthcare assistants and administrative staff. The practice also employs two locum GPs and two locum advanced nurse practitioners.

The service benefits from an additional healthcare assistant employed by the community health provider, Locala, one day a week and a CCG employed care co-ordinator one day a week. Additional services include minor surgery, audiology and ultrasound scanning.

Kirkgate surgery is a training practice for third year medical students and takes four placements per year. The practice is open between 8.30am and 6pm Monday

to Friday. Appointments are from 8.40am to 12pm every morning and 3.30pm to 5.30pm daily. Extended hours surgeries with the advanced nurse practitioner are offered at 6.30pm to 8pm on Tuesdays.

The practice is registered with the Care Quality Commission to provide the following regulated activities:

- Diagnostic and screening procedures
- Maternity and midwifery services
- Treatment of disease, disorder or injury
- Surgical procedures
- Family planning

The practice provides General Medical Services (GMS) under a locally agreed contract with NHS England.

Weekend cover is provided via the 'hub' provision in which GPs from the practice (and four other practices,) work together providing appointments at the weekend.

When we returned to the practice for this inspection, we saw that the previously awarded ratings were displayed, as required, in the practice premises. The overall rating was displayed on the practice website with a link to the inspection report.