

Active Lives Care Ltd

Cumnor Hill House

Inspection report

Breeches End
Cumnor Hill
Oxford
Oxfordshire
OX2 9FW

Date of inspection visit:
16 December 2020

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11 January 2021

Tel: 08000232066

Website: www.cumnorhillhouse.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Cumnor Hill House is a residential care home for 72 people. The home provides personal and nursing care in one building over three floors. At the time of our inspection 55 people were living at the care home.

We found the following examples of good practice.

The service was accessing regular testing for staff and people living at the service. This had enabled the prompt identification of the outbreak. The service was working with health professionals and the local public health to manage the outbreak effectively.

The registered manager and provider had ensured open and honest communication with staff, people and relatives regarding the outbreak which included daily email updates to relatives with details of the outbreak.

All staff in the home, regardless of their job role, received training to ensure they had the skills and knowledge to provide care and support to people. Staff from various departments within the home had been deployed to work as care staff which enabled people to continue to be supported by staff who knew them well.

The provider had purchased a specialist cleaning system to improve the cleanliness in the home. The registered manager had increased cleaning frequency to ensure the home was cleaned regularly. This included at least hourly cleaning of high risk areas.

Staff had received training in infection prevention and control and how to put on and take off their personal protective equipment (PPE). Staff demonstrated putting on and taking off of PPE and this was in line with government guidelines. There were designated areas allocated for this activity with pictorial and written guidance to prompt staff in the correct procedures.

Further information is in the detailed findings below

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cumnor Hill House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection site visit took place on 16 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.