

Kent County Council

Gravesham Place Integrated Care Centre

Inspection report

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17 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Gravesham Place Integrated Care Centre is a care home without nursing which is registered to provide a service for up to 80 people who require short term care of up to six weeks before returning home or to a longer term care home setting. At the time of the inspection 19 people were living at the home. People living at the home had a variety of care and support needs, such as dementia and physical disabilities. The service is provided from a purpose built residence offering single occupancy en-suite rooms within four individual units.

We found the following examples of good practice.

People were well supported by staff to have telephone and internet contact with their family and friends. People had been given individual tablet computers providing a video phone to make it easier to keep in touch with friends and family and reduce social isolation during the pandemic. The service facilitated in person visits in a manner which minimised the risk of infection spread, including outside visits, and visits using a separate door through to the day centre facility.

Staff ensured people's welfare had been maintained and they had sufficient stimulation, such as crafts and games. Residents had been given individual tablet computers providing a video phone to make it easier to keep in touch with friends and family and reduce social isolation during the pandemic.

Plans were in place to isolate people with COVID-19 to minimise transmission. The provider had reduced the occupancy of the home during the pandemic to facilitate isolation and social distancing arrangements. The service had good supplies of personal protective equipment (PPE) that were readily available at stations throughout the service.

The provider had measures in place to prevent visitors from catching and spreading infections. On arrival to the service visitors were asked health screening questions; temperature checks were performed; facilities were provided to wash hands and lateral flow tests were carried out to check the COVID status of visitors.

Staff had received training on how to keep people safe during the COVID-19 pandemic and staff and residents were regularly tested for COVID-19. The building was clean and free from clutter. There were social distancing signs throughout the home to remind people of the distancing requirements.

Staff ensured people's welfare had been maintained by facilitating socially distanced activities, such as crafts and games.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Gravesham Place Integrated Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- ☐ We were assured that the provider was using personal protective equipment effectively and safely.
- ☐ We were assured that the provider was accessing testing for people using the service and staff.
- ☐ We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- ☐ We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- ☐ We were assured that the provider was meeting shielding and social distancing rules.
- ☐ We were assured that the provider's infection prevention and control policy was up to date.
- ☐ We were assured that the provider was preventing visitors from catching and spreading infections.
- ☐ We were assured that the provider was admitting people safely to the service.