

Marton Care Limited

# The Lodge Care Home

## Inspection report

Farnham Road  
South Shields  
Tyne and Wear  
NE34 0JR

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05 March 2021

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23 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Lodge is a residential care home providing personal care to 54 people aged 65 and over, some of whom were living with a dementia. At the time of the inspection 37 people were living at the service. The home also offers a reablement service to people.

We found the following examples of good practice:

- All visitors had their temperature checked upon arrival at the service. Visitors were also asked to complete a questionnaire about their current health status. Visitors had access to relevant PPE. Protocols were in place to carry out lateral flow testing for any visitors to the service.
- Systems were in place to support people to maintain contact with their family. A visitor POD was available to support visiting relatives. People were also supported to main contact with their families via telephone or skype.
- Staff had access to adequate amounts of PPE. Staff had received infection prevention and control (IPC) training from the IPC nurse and the local authority. The registered manager had also received support from the IPC nurse following their visit to the service.
- The registered manager told us both people and staff underwent regular COVID-19 testing in line with government guidelines.
- Adjustments had been made to the majority of the environment and this was to support with social distancing. We identified one area where social distancing would have been a problem and the registered manager took immediate action to address the issue. Staff were seen to adhere to social distancing guidance during the inspection. Signage was displayed in communal areas to indicate to staff the maximum number of people allowed in these areas (to support social distancing).
- Robust cleaning protocols were in place for both daily and more in-depth cleaning. The registered manager completed monthly cleaning audits of the home. Where issues were identified, actions were noted and followed up for completion.
- The registered manager worked well with external professionals including the local authority commissioning team and the infection control nurse.
- Some minor issues were identified regarding the safe disposal of used PPE. The registered manager took immediate action to resolve this issue.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 5 March 2021 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured the provider was using PPE effectively and safely. Issues had been identified during a recent visit by the infection prevention control nurse regarding the safe disposal of used PPE. Some minor similar issues were identified during our inspection. Following feedback, the registered manager took immediate action to remove the used PPE.

We have also signposted the provider to resources to develop their approach.