

Broken Cross Surgery

Inspection report

Broken Cross Surgery, Waters Green Medical Centre
Sunderland Street
Macclesfield
Cheshire
SK11 6JL
Tel: 01625617300
www.brokencrosssurgery.co.uk

Date of inspection visit: 13 January 2020
Date of publication: 03/02/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out a comprehensive inspection of Broken Cross Surgery on 28 January 2019. We rated the practice Good overall but Requires Improvement for providing safe services because there were breaches of regulations. The breaches were:

- Regulation 12 Safe Care and Treatment, as some patient group directives (PGDs) for the authorisation of vaccines had not been appropriately signed;
- Regulation 13 Safeguarding, as some clinicians had not received up to date safeguarding training appropriate to their role.

We also recommended that the practice should:

- Review key policies to keep up to date with best practice.
- Update the recruitment process to incorporate an overview of an applicant's health.
- Review how the lead for infection control keeps up to date with best practice for infection control and prevention.
- Carry out regular fire drills.

At this inspection 13 January 2020, we found that the provider had satisfactorily addressed these areas and therefore the practice is now rated as good for providing safe services.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector.

Background to Broken Cross Surgery

Broken Cross Surgery is located at Waters Green Medical Centre, Sunderland Street

Macclesfield, Cheshire, SK11 6JL.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury, surgical procedures and family planning.

Broken Cross Surgery is part of the NHS Eastern Cheshire Clinical Commissioning Group (CCG) and provides services to 5,525 patients under the terms of a primary medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The practice has two female GPs, three male GPs, one GP registrar, three practice nurses, administration and reception staff and a practice management team. The practice is part of a local primary network of GP practices.

The National General Practice Profile states that 95% of the practice population is white British. Information published by Public Health England, rates the level of deprivation within the practice population group as eight, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. [verall summary](#)