

Marian House Care Home Limited

Marian House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Marian House is a care home providing personal care to people with learning disabilities and autism who have complex needs. The home can support up to 20 people. At the time of the inspection 20 people were living at Marian House.

We found the following examples of good practice.

The service works in partnership with relatives to ensure visits are facilitated in the most appropriate way for the people who live in the home.

Video calling and electronic messaging facilities were utilised by the service enabling people to communicate with loved ones.

Professionals visiting the home had to email their lateral flow device (LFD) results prior to arrival, provide evidence of vaccination status and wear personal protective equipment (PPE) when in the home.

PPE stations were placed at numerous appropriate points throughout the home and were well stocked.

Staff were observed wearing appropriate PPE and donning and doffing correctly.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Marian House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15th February 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

We identified a breach of Regulation 12(3), but the Government has announced its intention to change the legal requirement for vaccination in care homes.

We identified staff members were unvaccinated and working within the home. They were not involved in providing care to people. The registered manager immediately rectified the situation and the staff are now working from home.

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was complying with current government guidance regarding visiting arrangements. There was a separate visiting room for family members to use on a booking basis which was well ventilated and cleaned following each visit. Visiting in people's individual bedrooms and regular telephone or video calls were all encouraged by the provider.