

Birmingham Association For Mental Health(The) Persnore Road Residential Care

Inspection report

807 Persnore Road
Selly Park
Birmingham
West Midlands
B29 7LR

Tel: 01214155684
Website: www.birminghammind.org

Date of inspection visit:
12 November 2020

Date of publication:
30 November 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Pershore Road is a care home which provides accommodation and rehabilitation support for up to 10 people with mental health conditions. During our visit six people lived at the home.

We found the following examples of good practice.

- A visitor protocol was in place. It detailed the responsibilities and safe practice requirements of visitors to ensure visits took place safely in line with current guidance.
- Staff had shared information about Covid-19 with people in a variety of ways. This helped people to understand the virus and the guidance they needed to follow to keep themselves safe in the home and when they went out.
- Cleaning schedules had been increased. Areas including light switches and door handles were cleaned every two hours. Additional audits and staff competency checks had been implemented to monitor cleanliness and staff compliance with the provider's infection control policy.
- Staff completed 'health and wellbeing questionnaires' which enabled them to self-identify if they needed any support from their employer during the pandemic. A confidential helpline was available for staff to seek advice and support during the pandemic.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Pershore Road Residential Care

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.