

Pindy Enterprises Limited

Hazelbrook Christian Nursing Home

Inspection report

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Bolton
Lancashire
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Tel: 01204693175

Date of inspection visit:
15 February 2022

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01 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Hazelbrook Christian Nursing Home is registered care for 38 people with either nursing or social care needs. At the time of the inspection there were 25 people using the service. The home is situated in Horwich town centre close to shops and other local amenities. It is readily accessible by car, public transport and motorway networks.

We found the following examples of good practice.

The home had a range of alternative forms of maintaining social contact to be used where needed; for example, keeping in touch using video calls, letter writing, visiting in communal outdoor areas or through meeting at a closed window and using an intercom system to communicate with.

Risk assessments had been carried out on people belonging to high risk groups. Mitigation was put in place where required.

Additional risks due to Covid-19 included some people beginning to lose their appetite, resulting in weight loss. The service had addressed this by having activities such as taster sessions and world food theme days. This had worked well, people's appetites had improved and weight had stabilized.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hazelbrook Christian Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service 48 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.