

Sanctuary Care Limited

Prince Alfred Residential Care Home

Inspection report

Rose Villas
Prince Alfred Road
Liverpool
Merseyside
L15 8HH

Tel: 01517342587
Website: www.sanctuary-care.co.uk

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05 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Prince Alfred Residential Care Home provides care and support for up to 50 people. At the time of the inspection visit there were 33 people living there. Communal lounges and dining areas are situated on the ground floor and bedrooms are located on the upper two floors and can be accessed by stairs and a passenger lift.

We found the following examples of good practice

Visits were restricted to essential visitors only and they were carried out safely. Arrangements were in place to safely facilitate visits for people receiving end of life care. A 'visiting pod' was in the process of being built outside the main building to provide a safe space for family visits.

Staff followed shielding and social distancing rules and encouraged people to maintain social distancing. Furniture in communal areas had been rearranged to help people to maintain social distancing.

No person had been admitted to the service during a recent COVID-19 outbreak, however safe procedures were in place for admitting people into the service.

The right standard of personal protective equipment (PPE) was in good supply and PPE stations were located across the service. Staff completed training and underwent regular checks on their competency around the safe use of PPE. Staff used and disposed of PPE correctly.

COVID-19 testing was available to people using the service and staff. The frequency of testing was in line with current guidance.

Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with family and friends through the use of technology.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service were following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Prince Alfred Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

This inspection took place on 05 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.