

Cygnet Learning Disabilities Midlands Limited

Morgan House

Inspection report

86 Uttoxeter Road
Blythe Bridge
Stoke-on-trent
ST11 9JG

Website: www.cygnethealth.co.uk

Date of inspection visit:
05 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Morgan House is a care home without nursing. The service supported three people with learning disabilities or autism. The house has two floors.

People's experience of using this service and what we found

We received information about poor infection prevention control (IPC) practices within the home and a number of positive cases of covid-19 for both people and staff members.

Not all staff had received infection prevention control training before starting work in the service.

Staff had not received updated infection control training since the covid-19 outbreak in the service.

The infection control quarterly audit had not been completed since April 2020.

The provider completed a daily walk around infection control checklist, which included a two-three-hour surface wipe down procedure .

The home was clean and tidy and free of malodour.

The provider was working closely with Public Health England to implement sufficient IPC practices within the home to protect people and staff from the pandemic.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

This service was registered with us on 22 August 2019 and has not previously been inspected.

Why we inspected

We undertook this targeted inspection to follow up on specific concerns which we had received about the service. The inspection was prompted in part due to concerns received around preventing and controlling infection. A decision was made for us to inspect and examine those risks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We have not changed the rating of this key question, as we have only looked at the part of the key question, we have specific concerns about.

The purpose of this inspection was to check on specific concern we had around preventing and controlling infection.

We will assess the key questions at the next comprehensive inspection of the service.

Inspected but not rated

Morgan House

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection.

Inspection team

This inspection was carried out by one inspector.

Service and service type

Morgan House is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service did not have a manager registered with the Care Quality Commission.

Notice of inspection

We gave the provider short notice when announcing the inspection.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service.

During the inspection

We spoke to the home manager and three members of staff. We reviewed records. This included the covid-19 policy and observational tools.

After the inspection

We continued to seek clarification from the provider to validate evidence found.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm. As this was the first inspection of the service they had not previously been rated. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was to explore the specific concerns we had about Morgan House. We will assess key questions at the next comprehensive inspection of the service.

Preventing and controlling infection

- The provider told us that they would complete a quarterly infection control audit. We found that the audit had not been complete since April 2020.
- The provider told us that all staff had completed infection control training. However, we found that not all staff had completed the training when starting work at the service. No staff had their infection control training renewed since the outbreak of covid-19 in the home.
- The home was undergoing a deep cleaning following confirmed covid-19 cases. The provider completed a daily walk around infection control checklist, which included a two-three-hour surface wipe down procedure.
- We were not always assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.