

The Corner Surgery - Dr Mulla

Inspection report

The Corner Surgery 117 Fylde Road, Marshside Southport Merseyside PR9 9XL Tel: 01704 506 055

Date of inspection visit: 24 January 2019 Date of publication: 11/03/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location	Good	
Are services safe?	Good	

Overall summary

This practice is rated as Good overall. (Previous rating 19 July 2018 – Good)

The safe key question at this inspection is rated as: Good.

We carried out an announced focused inspection at The Corner Surgery Dr Mulla on 24 January 2019 to follow up a breach of regulation from our last inspection carried out on 19 July 2018.

The full comprehensive report on the July 2018 inspection can be found by selecting the 'all reports' link for The Corner Surgery Dr Mulla on our website at .

At the previous inspection of 19 July 2018, we rated the practice as 'good' overall but we identified a breach of Regulation 19 HSCA (RA) Regulations 2014 - Fit and proper persons employed. This was because recruitment procedures were not established and operated effectively for all persons employed.

This inspection was a follow up inspection to confirm that the provider had carried out their plan to meet the legal requirements.

Our key findings were as follows:

• The provider had taken action to meet the breach of regulation. The provider had carried out appropriate recruitment checks for all temporary GPs.

We also found that the provider had reviewed and updated a significant event analysis and their system for managing significant events.

Professor Steve Field CBE FRCP FFPH FRCGP Chief Inspector of General Practice

Please refer to the evidence table for further information.

Our inspection team

The inspection was carried out by a Care Quality Commission (CQC) lead inspector.

Background to The Corner Surgery - Dr Mulla

The registered provider for the service is The Corner Surgery - Dr Mulla.

The location from which the regulated activities are provided is 117 Fylde Road, Marshside, Southport, PR9 9XL.

The Staff team includes four GPs (two male and two female) one practice nurse, two health care assistants, a practice manager and administrative/reception team.

The Corner Surgery – Dr Mulla is registered with the Care Quality Commission to provide primary care services. The practice provides GP services to approximately 4,000 patients living in the Southport area of Merseyside.

The Corner Surgery – Dr Mulla is open Monday to Friday 8am to 6.30pm and extended access is provided one evening per week where appointments are available up to 8.30pm. Patients can book appointments in person, via the telephone or online.

The practice provides telephone consultations, some pre-bookable appointments, on the day appointments, urgent appointments and home visits. The practice treats patients of all ages and provides a range of primary medical services.

The Corner Surgery – Dr Mulla holds a Personal Medical Services (PMS) contract with NHS England. The practice is part of Southport and Formby Clinical Commissioning Group (CCG).

Outside of practice opening hours patients can access the out of hours GP provider for primary medical services by calling the NHS 111 service.