Dr. Mohammed Bholah

M I Bholah Dental Practice

Inspection Report

64 Salters Road
Gosforth
Newcastle Upon Tyne
Tyne and Wear
NE3 1DX
Tel: 0191 2857344
Website:

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Overall summary

We carried out a follow- up inspection on 13 September 2016 at M I Bholah Dental Practice.

We had undertaken an announced comprehensive inspection of this service 30 March 2016 as part of our regulatory functions where breach of legal requirements were found.

After the comprehensive inspection, the practice wrote to us to say what they would do to meet the legal requirements in relation to the breach. This report only covers our findings in relation to those requirements.

We reviewed the practice against two of the five questions we ask about services: is the service safe and well-led?

We revisited M I Bholah Dental Practice as part of this review and checked whether they had followed their action plan and to confirm that they now met the legal requirements.

Our findings were:

Are services safe?

We found that this practice was providing safe care in accordance with the relevant regulations.

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

Background

The practice is owned by Mr. M I Bholah. The practice is located on the ground floor of the building. There is a combined reception and waiting area, a washroom, a surgery and a decontamination room. The practice offers primary care dentistry under the NHS and private dental care.

The practice is open Monday to Friday 9.30am to 4.30pm.

There is a dentist and a dental nurse at the practice.

The principal dentist is registered with the Care Quality Commission (CQC) as an individual. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

Our key findings were:

- The system to check emergency medicines, the emergency oxygen and the automated external defibrillator was effective. All emergency medicines and equipment were in date and in line with guidance from the British National Formulary (BNF) and the Resuscitation Council UK.
- An Infection Prevention Society (IPS) self- assessment audit had been completed and an action plan had been formulated and actioned.

Summary of findings

- Staff had completed training in infection control, the Mental Capacity Act (MCA) and safeguarding.
- The practice had ceased to provide conscious sedation.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services safe?

We found that this practice was providing safe care in accordance with the relevant regulations.

We saw that the system for checking emergency medicines, emergency oxygen and the automated external defibrillator was effective. All medicines and equipment was in line with guidance from the British National Formulary (BNF) and the Resuscitation Council UK.

An Infection Prevention Society (IPS) self- assessment audit had been completed and an action plan had been formulated and actioned. The manual scrubbing process was now carried out in line with guidance in HTM 01-05.

No action ✓

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

We saw evidence that staff had undertaken MCA, Gillick competency, infection control and safeguarding training and were knowledgeable about these topics.

No action ✓

M I Bholah Dental Practice

Detailed findings

Background to this inspection

We undertook an announced focused inspection of M I Bholah Dental Practice on 13 September 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our inspection on 30 March 2016 had been made. We inspected the practice against two of the five questions we ask about services: is the service safe and well led. This is because the service had not been meeting some legal requirements.

Are services safe?

Our findings

Medical emergencies

At the inspection on 30 March 2016 we identified that the practice did not have a robust process for checking medical emergency medicines and equipment. This was highlighted by some equipment being absent and some being out of date.

The practice now had an effective system to ensure emergency medicines and equipment were fit for use. This was done by a weekly checklist. We checked the emergency medicines and equipment and they were all in date and in line with guidance from the BNF and the Resuscitation Council UK.

Infection control

At the inspection on 30 March 2016 we identified that the practice had not completed an Infection Prevention Society (IPS) self- assessment audit relating to the Department of Health's guidance on decontamination in dental services (HTM 01-05).

The practice had now carried out an IPS audit relating to the Department of Health's guidance on decontamination in dental services (HTM 01-05).This is designed to assist all registered primary dental care services to meet satisfactory levels of decontamination of equipment. An action plan had been formulated and implemented. Staff were aware that this audit needed to be completed on a six monthly basis.

The dental nurse talked us through the decontamination process and we saw that contaminated instruments were manually scrubbed under temperature controlled water. This was in line with guidance in HTM 01-05.

No action

Are services well-led?

Our findings

Learning and improvement

We saw at the inspection on 30 March 2016 that there were some gaps in staff training. These included a lack of understanding of the Mental Capacity Act (MCA) and Gillick competency. We saw evidence that staff had undertaken MCA, Gillick competency, infection control and safeguarding training and were knowledgeable about these topics.

At the inspection on 30 March 2016 we noted that training relating to the provision of conscious sedation had not been completed since 1990. The registered provider told us that as a result of this being highlighted they had ceased to provide any conscious sedation and had withdrawn their NHS contract to provide conscious sedation.