

# Abbeyfield Society (The) Browns Field House

## Inspection report

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15 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Browns Field House is a residential care home providing personal care for up to 29 older people, some of whom are living with dementia. There were 14 people living at the service at the time of the inspection.

We found the following examples of good practice.

In line with government guidelines external health and social care visitors had a series of checks completed before entering the service.

The service was not allowing any visiting at the time of this inspection, unless for exceptional circumstances for example, if a person was receiving end of life care.

Video and telephone calls to family and friends were available to promote people's social well-being. Information for relatives was sent via email or by telephone to provide updates on COVID-19 restrictions and the vaccination programme for the service.

The registered manager told us that the building has been zoned into different areas during the recent outbreak, and this had worked well. They had sought advice from Public Health England (PHE) and their infection control lead with the clinical commission group (CCG).

Staff changed into their uniform and put on and off their personal protective equipment (PPE) before starting work.

The building was clean and free from clutter. The registered manager told us that staff were undertaking cleaning of frequently touched areas such as handrails, chairs, tabletops, handles and furniture. This cleaning was observed during the inspection.

Whole home testing was in place for people, visitors and staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Browns Field House

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.