

Lily Care Ltd

# Limefield Court Retirement Home

## Inspection report

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14 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Limefield Court is a two-storey home providing accommodation with personal care for 20 people at the time of our inspection. The home is registered for 32 people.

Limefield Court has a large lounge, separate dining room and a visiting room. Most bedrooms have ensuite facilities, with shared accessible baths on each floor.

We found the following examples of good practice.

- Infection prevention and control, hand hygiene and the correct use of personal protective equipment (PPE) were discussed in team meetings. Observations of staff practice in these areas were made by the registered and deputy managers.
- A separate visiting room had been built in the lounge, with an external entrance. A booking system was used, and the room cleaned in between visitors. Relatives we spoke with said the system worked well.
- All staff had had their COVID-19 vaccinations and took part in the regular testing programme at the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further information is in the detailed findings below.

**Inspected but not rated**

# Limefield Court Retirement Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. We had also received information of concern about visiting arrangements at this service.

This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. Agency staff had been used during the ongoing COVID-19 outbreak when required.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Limefield Court had a separate visiting room which was directly accessible from outside and the lounge. Visitors made bookings for the room, completed a COVID-19 test and wore appropriate PPE.

The registered manager told us no one living at Limefield Court had a nominated essential care giver (ECG) as the staff provided all the care people needed. However, we advised that ECGs can also be nominated to provide emotional support for their relative.

We have also signposted the provider to resources to develop their approach.