

Dunsfold Limited

Dunsfold Ltd

Inspection report

Dunsfold
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Tel: 01323832021

Date of inspection visit:
14 December 2020
16 December 2020

Date of publication:
08 January 2021

Ratings

Overall rating for this service

Good ●

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Dunsfold Care Home is a residential care home that supports older people living with dementia and disabilities associated with old age such as limited mobility, physical frailty or health problems such as diabetes. At the time of inspection nine people were living there and two people were in hospital.

We found the following examples of good practice.

At the time of our inspection, people were being cared for in their bedrooms.

The registered manager had followed current guidance in relation to infection prevention and control. Measures had been implemented to ensure people entering the home did so following current guidance regarding PPE and social distancing. This included staff temperatures being taken on arrival for work and once more during day along with recording oxygen levels. The provider was not currently taking new admissions.

People who lived at Dunsfold Care Home were monitored closely by staff to ensure they were well and not displaying symptoms of Covid19. This included twice daily temperature and oxygen checks.

Dunsfold Care Home was closed to visitors unless it's exceptional circumstances such as end of life. Visiting for relatives was by appointment only. Measures had been implemented to support safe visiting for each person's designated relative. However, at this time due to a Covid outbreak, Dunsfold Care Home is closed to visitors.

There were adequate personal protective equipment (PPE) supplies in the service, these were located at designated points around the home to ensure staff had access to required PPE at all times. Outside each person's room there was a wipeable unit with PPE equipment and pedal bins. Staff used PPE appropriately.

External cleaners followed a cleaning schedule which had been extended and developed during the pandemic. This included anti-viral fogging. Laundry facilities had been reviewed and now ensured all peoples personal laundry was washed and dried separately and immediately returned to the person.

Regular Covid-19 testing was taking place for people and staff. Staff had access to guidance and policies regarding Covid-19 and infection prevention and control. The registered manager carried out checks and audits in relation to infection prevention and control and implemented any actions identified.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 and 16 December 2020. The first day was unannounced. The second day was to request some further information from the provider.

Is the service safe?

Our findings

Prevention and control of infection

- We were somewhat assured that the provider was meeting shielding and social distancing rules. Social distancing was difficult as people had complex care needs that included dementia. People had not been risk assessed for measures to be considered to promote their individual safety and a blanket approach to keep them in their rooms had been used.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. People and staff had not all been risk assessed in relation to Covid-19 and therefore individual measures to protect people and staff had not been fully implemented.

We signposted the provider to all the resources available to them on the government website

- We were assured that the provider was using PPE effectively and safely. The provider had ensured staff and agency staff were given appropriate training on Covid-19 and that they had the appropriate knowledge and skills to use PPE effectively.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. The service had been Covid -19 risk assessed and used external cleaning staff who had training on Covid-19.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented and managed.
- We were assured that the provider was accessing testing for people using the service and staff. The manager had arranged for regular testing of staff and people. Staff were tested weekly and this included any agency staff member working in the service.
- We were assured that the provider was preventing visitors from catching and spreading infections. There was a visiting procedure in place and staff ensured these procedures were followed. Everyone was stopped and risk assessed before entering the service.
- We were assured that the provider was admitting people safely to the service. People were tested before admission and only admitted if negative to Covid-19. People were then isolated for 14 days in line with government guidelines.