

Persona Care and Support Limited

Spurr House Short Stay Service

Inspection report

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Bury
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16 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Spurr House Short Stay Service provides short stay residential care services for up to 36 adults living with physical disabilities, sensory impairments or dementia.

We found the following examples of good practice.

- The designated care scheme was housed in a fully self-contained segregated unit that had a separate entrance and exit from the rest of the care home. This allowed staff to care for people who had coronavirus separately from other people.
- The care home had a designated staff team working on the unit who did not work on any other unit. Staff had access to a range of facilities and supplies on the designated unit, for example, a changing room with shower, towels, uniforms, a laundry service, a lounge, a dining area and kitchen, a small outdoor space, and a desk and a computer. This helped minimise the need for staff movement away from the unit.
- The provider had given staff uniforms (scrubs) to wear during their shifts. Staff changed into their uniforms when they arrived at work. When staff left work, they placed their worn scrubs in designated laundry baskets, and the care home laundered them.
- All people self-isolated for 14 days on admission to the designated care unit. If a person moved to another unit in the care home once they were symptom-free, they had to self-isolate again for 14 days.
- The designated care unit had its own store of supplies such as personal protective equipment (PPE), cleaning materials and linen to prevent the need for staff to enter other areas of the care home.
- The home had an onsite catering service that delivered hot meals to the door of the designated care unit in disposable containers. The designated care unit had its own supply of utensils and crockery, which never left the unit. In addition, the unit had its own supply of hot and cold drinks, snacks and cereals to minimise the movement of staff, utensils and food between units.
- The designated care unit had full maintenance checks completed before it opened to mitigate the risk of issues that would require visitors such as contractors.
- The care home had access to the provider's other care locations and sites in case of emergencies. However, given the risks associated with the current pandemic, the home had also arranged for refuge at a local hotel.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Spurr House Short Stay Service

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 16 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.