

Broadoak Group of Care Homes

William Court and Nunn Court

Inspection report

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Tel: 01159819181

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13 November 2020

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10 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

William Court and Nunn Court is a care home that provides personal care for up to twelve people with learning disabilities and or autism. The accommodation consisted of one or two-bedroom apartments, with a bathroom, kitchenette, lounge and dining area. At the time of our inspection ten people were living at the service.

We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. There were not enough colour coded mops and buckets in each flat. Colour coded mops and buckets are used to clean different areas of the service to reduce the risk of cross contamination. Following our visit, the provider gave us assurances that additional cleaning equipment was purchased.

We found the following examples of good practice.

- Appropriate measures were in place to prevent visitors from spreading infection. All visits were staggered and by appointment only. Visitors had to wear appropriate personal protective equipment (PPE) and had their temperature checked prior to entering the service.
- PPE was readily available for staff on each floor and clear signage was in place regarding the correct use of PPE. Staff had received appropriate infection prevention and control training. Staff wore their PPE in line with current national guidance.
- People who needed to self-isolate had their own dedicated staff who supported all their needs throughout the day. The movement of staff between flats had been reduced to minimise the risk of infection spread.
- Staff and people were taking part in regular whole home testing. People were provided with easy read and pictorial aids to support them to understand the testing process.
- The environment was very clean and regular cleaning took place including frequently touched surfaces. Regular infection control audits were carried out by the manager.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were somewhat assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

William Court and Nunn Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also advised the provider of areas of improvement to develop their approach in particular around using appropriate infection control equipment.