

Nottinghamshire Healthcare NHS Foundation Trust

RHA

Community health services for children and young people

Quality Report

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Summary of findings

Locations inspected

| Location ID | Name of CQC registered location | Name of service (e.g. ward/unit/team) | Postcode of service (ward/unit/team) |
|--------------------|---|--|---|
| RHAPA | Duncan Macmillan House (Trust Headquarters) | Children's Development Centre | NG5 1PB |

This report describes our judgement of the quality of care provided within this core service by Nottinghamshire Healthcare NHS Foundation Trust. Where relevant we provide detail of each location or area of service visited.

Our judgement is based on a combination of what we found when we inspected, information from our 'Intelligent Monitoring' system, and information given to us from people who use services, the public and other organisations.

Where applicable, we have reported on each core service provided by Nottinghamshire Healthcare NHS Foundation Trust and these are brought together to inform our overall judgement of Nottinghamshire Healthcare NHS Foundation Trust

Summary of findings

Ratings

Are services safe?

Not sufficient evidence to rate



Summary of findings

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Summary of findings

Background to the service

Community health services for children, young people and families is part of the Health Partnerships Division of Nottinghamshire Healthcare NHS Foundation Trust.

The children's development service is located within the grounds of the Nottingham City Hospital and supports a range of services including community nursing, support for consultant clinics and short breaks for the south of the county and city of Nottingham.

The community children's nurses are based within the Children's Development Centre and support children and young people with complex health needs. This includes children who need oxygen therapy at home, specialist feeding, and end of life care.

We carried out a comprehensive inspection of this service in April and May 2014. We had concerns that medicines were not being properly managed or monitored. There was no local policy for medicines management and there were no pharmacy or departmental audits to check that medicines had been managed appropriately and administered accurately and safely. We told the provider they must take action to meet legal requirements regarding the safe management of medicines.

Our inspection team

Our inspection team was led by: Michelle Dunna, Inspector.

The team included a pharmacy inspection manager.

Why we carried out this inspection

We carried out this focused inspection to follow up the concerns we found at the previous comprehensive inspection in April and May 2014.

How we carried out this inspection

We carried out an inspection visit at short notice on 1 September 2015. We spoke with staff and reviewed information and documents provided by the trust.

Nottinghamshire Healthcare NHS Foundation Trust

Community health services for children and young people

Detailed findings from this inspection

Not sufficient evidence to rate



Are services safe?

By safe, we mean that people are protected from abuse

Summary

There were clearly defined and embedded medicines management systems, processes and standard operating procedures to keep people safe.

Medicines

- Since our inspection in April 2014 the trust had ensured that copies of the trust medicine management policies and local procedures were available in the Children's Development Centre at Nottingham City Hospital. Staff knew how to access them and when staff talked about how the unit worked they described practices that were in line with their policies.
- The trust had undertaken audits of the medicines management of the Children's Development Centre and the unit staff were now completing self-audits. Results of audits undertaken between July and September 2014 demonstrated where actions had been taken as a result and, where good practice had been identified. For example, a local medicines management procedure had been updated, approved and implemented. We saw where there was evidence of improvement from previous audits and, action plans had been updated appropriately.