

# Derwent Crescent Medical Centre

## Inspection report

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[www.derwentmedical.co.uk](http://www.derwentmedical.co.uk)

Date of inspection visit: 30 June 2021  
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good



Are services safe?

Good



# Overall summary

We carried out a desk review at Derwent Crescent Medical Centre on 30 June 2021. Overall, the practice is rated as Good.

Safe - Good

Following our previous inspection on 2 April 2019, the practice was rated Good overall and for all key questions but was rated as Requires Improvement for providing Safe services.

The full reports for previous inspections can be found by selecting the 'all reports' link for Derwent Crescent Medical Centre on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

## Why we carried out this review

This review was a review of information without undertaking a site visit inspection to follow up on a breach of Regulation 12 Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. At the last inspection we found:

- The practice did not use purple topped bins for the disposal of medicine waste containing hormones.
- The provider did not have effective arrangements in place for the monitoring and security of prescriptions pads.
- We were not assured that a prescriber completed the correct authorisation prior to vaccinations being administered.
- Prescriptions for controlled drugs were on occasion issued with more than 30 days' supply.

## How we carried out the review

Throughout the pandemic CQC has continued to regulate and respond to risk. However, taking into account the circumstances arising as a result of the pandemic, and in order to reduce risk, we have conducted our reviews differently.

This review was carried out without visiting the location and by requesting documentary evidence from the provider.

We found that:

The practice had made the necessary improvements to ensure that care and treatment was provided in a safe way:

- Action had been taken since our last inspection to improve arrangements for managing clinical waste.
- Action had been taken since our last inspection to improve systems for securely storing medicines related stationery.
- Action had been taken since our last inspection, such that there were now systems in place to ensure that staff who administered prescription only medicines had appropriate authorisation.

**Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

**Dr Rosie Benneyworth** BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

<b>Older people</b>	<b>Not inspected</b>	
<b>People with long-term conditions</b>	<b>Not inspected</b>	
<b>Families, children and young people</b>	<b>Not inspected</b>	
<b>Working age people (including those recently retired and students)</b>	<b>Not inspected</b>	
<b>People whose circumstances may make them vulnerable</b>	<b>Not inspected</b>	
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Not inspected</b>	

## Our inspection team

Our inspection team was led by a CQC lead inspector who reviewed evidence sent by the provider without visiting the location.

## Background to Derwent Crescent Medical Centre

Derwent Crescent Medical Centre is situated within the Barnet Clinical Commissioning Group (CCG) and provides services to 5,620 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The practice area population has a deprivation score of 9 out of 10 (1 being the most deprived). Approximately 32% of the practice area population are from Black, Asian or Mixed ethnic groups.

Care and treatment are delivered by two GP partners (one male, one female) and four associate / salaried doctors (all female) plus a clinical pharmacist (female). The nursing team consists of two practice nurses and one healthcare assistant. A range of administrative staff work at the practice, led by a Practice Manager.

A range of services are offered by the practice including asthma reviews, child immunisations, diabetes reviews and new patient checks. The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury.

The practice is open between 08.00:18.30hrs Monday to Friday. Appointments are available between 08.00-18:00 on Monday, Tuesday and Friday; 08.40-18:30 on Wednesday; and 08:20-18:00 on Thursday. Extended access appointments outside core hours are booked direct with the practice but delivered by Barnet Federation GPs.

In addition to pre-bookable appointments that could be booked up to six weeks in advance, urgent appointments were also available for people that needed them. The practice is also part of the Barnet hub of GP practices that offer evening appointments and weekend appointments.

When the practice is closed, arrangements are in place for patients to access care from an Out of Hours provider.

The provider is registered with CQC to deliver the following Regulated Activities:

Maternity and midwifery services; Treatment of disease, disorder or injury; Surgical procedures; and Diagnostic and screening procedures.

For further details about the practice please see the practice website: [www.derwentmedical.co.uk](http://www.derwentmedical.co.uk)