

# Harbour Healthcare 1 Ltd

# Kingswood Manor

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

We found the following examples of good practice.

- A safe visiting procedure was in place and followed. Any visitors to the service had their temperature taken and completed a health screening questionnaire. During periods of lockdown, visits were facilitated in exceptional circumstances.
- The service was registered for regular testing to ensure people and staff were tested frequently.
- Policies, procedures and equipment were in place to maintain infection control and support the needs of the people using the service. The registered manager acted as the lead for infection prevention and control.

We have made a recommendation that the service minimises movement of staff between care homes.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Kingswood Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information from the Local Authority about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We recommend that when agency staff are used, the service ensures the movement of staff between care homes is minimised, to help reduce the risk of transmission of infection.