

Priory Education Services Limited

Lawn House

Inspection report

4 Lawn Road
Southampton
Hampshire
SO17 2EY

Date of inspection visit:
10 February 2021

Date of publication:
10 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lawn House provides accommodation and personal care services for up to nine younger people with learning disabilities, autistic spectrum disorder or mental health needs. At the time of inspection, there were three people living at the service. The accommodation was based across two floors. The ground floor had a range of communal spaces which people could use.

We found the following examples of good practice.

Staff provided education and support to people in helping them understand how to live safely during the pandemic. This included providing advice around social distancing, infection control, COVID-19 testing and social distancing.

Where people accessed the community independently, the provider helped ensure they had access to the appropriate personal protective equipment (PPE), such as face masks and hand gel.

The provider had a computer-based information hub, where staff could access information and guidance around COVID-19. This included a system where staff could submit COVID-19 based questions and seek responses to any queries they had around the subject.

The registered manager had a good knowledge of current COVID-19 guidelines, which had been set out by the government. They had effective systems in place to communicate and monitor staff's adherence to changes in guidance when it was released.

There was a COVID-19 testing programme in place for people and staff, which was in line with current government recommendations.

There were effective systems in place to keep the service clean. The provider had employed cleaners to help maintain cleanliness and hygiene in the home. Staff also carried out cleaning duties, which focussed on cleaning surfaces which were frequently touched.

The provider had effective systems in place to ensure the staff had appropriate levels of PPE available. The provider had a large supply of PPE and a system where the registered manager could easily order additional supplies.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lawn House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.