

Anchor Hanover Group

Chesterton Lodge

Inspection report

Loomer Road
Chesterton
Newcastle
ST5 7LB

Tel: 01782576421

Date of inspection visit:
18 January 2022

Date of publication:
15 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Chesterton Lodge is a residential care home providing accommodation and personal care to 42 people aged 65 and over at the time of the inspection. The care home accommodates up to 64 people in one adapted building across three floors.

We found the following examples of good practice.

The provider followed government guidance for visiting and had shared their visiting procedure with relatives. Visitors to the service were asked for their vaccine status and were required to complete a lateral flow test before entering the service

The provider had a contingency plan in place to ensure there were enough staff available to support people safely during periods of staff sickness.

The environment was well maintained and clean. Additional cleaning schedules had been implemented to lower the risk of cross transmission. There was enough PPE available and all staff were observed wearing the correct PPE in line with guidance.

Staff and people were regularly tested and had received COVID-19 vaccinations. Risk assessments had been completed to ensure people and staff in high risk groups were supported to remain safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Chesterton Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home as per current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.