

Sanctuary Home Care Limited

Romanby Crescent

Inspection report

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Date of inspection visit:
03 March 2021

Date of publication:
11 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Sanctuary Home Care limited provide care and support to people living in a supported living scheme that contains several flats for people who live independently with minimal support. A 'supported living' setting is where people can live as independently as possible. The care and housing are provided under separate contractual agreements. CQC does not regulate premises used for supported living. During this inspection six people were being supported.

We found the following examples of good practice.

All visitors, including health care professionals and essential staff, were screened for symptoms of COVID-19 before being allowed to enter the service. They were supported to follow national guidance on wearing PPE and social distancing.

Staff took action to support people to socially distance from each other and isolate when needed.

Staff had enough personal protective equipment, such as masks, gloves and aprons, and had supported people so that they also understood the need for this.

The provider had appropriate arrangements to test people and staff for COVID-19 and was following government guidance on testing.

The communal areas of the service were clean and staff had increased cleaning of frequently touched surfaces to reduce the risk of transmission of infection.

The provider made sure staff and the management team received enough support during the recent outbreak and provided additional staff were needed.

People were supported to keep in touch with families as much as possible.

There was COVID-19 specific risk assessments, policies and plans, which meant staff were guided to take appropriate actions to reduce the risk of transmission.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date