

Lotus Care (Ash Cottage) Limited

Ash Cottage

Inspection report

26 - 28 Crow Woods
Edenfield, Ramsbottom
Bury
Lancashire
BL0 0HY

Tel: 01706826926

Date of inspection visit:
19 August 2020

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26 August 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ash Cottage provides accommodation and care and support for up to 24 older people, some of whom were living with dementia. The service does not provide nursing care. Ash Cottage is an extended converted farm cottage, located on a quiet lane in Edenfield, Rossendale.

We found the following examples of good practice.

At the time of the inspection, local restrictions were in place. However, visitor assessments were carried out to consider temperature checks, current health needs and COVID-19 symptoms and any recent travel that may impact on the safety of people living in the home.

People living in the home were familiar with staff wearing face masks. Staff took the time to explain the reasons why they needed to wear masks and offered reassurance when needed.

The home looked clean and hygienic. Sufficient domestic staff were on duty and detailed cleaning schedules were being followed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were safe. Effective infection prevention and control processes ensured people's safety during the coronavirus pandemic.

Inspected but not rated

Ash Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.